



GetThere's New Hotel Reviews Help Corporate Travelers Balance Personal Preferences and Corporate Policy

Latest Enhancements Improve User Experience and Give Customers More Choice

SOUTHLAKE, Texas – Feb. 8, 2011 – GetThere (<http://www.getthere.com>), the leading provider of [business travel and meeting management](#) solutions, recently launched Hotel Traveler Reviews, allowing corporate travelers to share and view online hotel reviews during the travel shopping process. Coupled with corporate hotel policy, the reviews help GetThere users choose hotels that best meet their personal needs while simultaneously complying with company [cost savings](#) initiatives.

Corporate travelers can see how many reviews a hotel property has and its overall rating at a glance from the hotel booking screen. By clicking on the hotel review, users can read about the property as well as contribute their own comments. The feature is easy-to-use, informative and interactive.

“GetThere makes sure our customers’ corporate policies are easy for travelers to understand and follow,” said Paul Wiley, vice president of product, partnerships and strategy for GetThere. “With Hotel Traveler Reviews and compliance features like out of policy icons that appear on screen during booking, travelers know more about how the hotel property will meet their personal needs and whether it’s company compliant.”

Customer reviews are something business travelers look for and rely on when deciding on a hotel property. Hotel reviews include information on service areas such as staff, room quality, bed comfort, cleanliness, value for money, activities, location, security, fitness facilities, meeting rooms, business center and dining.

“Hotel Traveler Reviews is the latest example of our ongoing commitment to delivering the content, choice and innovation that corporations and travelers need,” said Wiley. “GetThere customers enjoy best-in-class service, innovative tools and unmatched global support. Together, this helps them maximize the value of their managed travel program and achieve higher adoption rates and increased cost savings.”

GetThere also formally rolled out its latest collection of enhancements for business travel programs, designed to meet the changing needs of today’s travelers. Highlights include:

Ticket Manager – allows customers to void, refund or exchange airline tickets online, helping corporations save on business travel by increasing their “touchless” transaction rate. Ticket Manager Exchanges gives travelers the ability to compare the cost of the

current itinerary to the revised ticket, before exchanging a ticket online. Sabre and Apollo customers can exchange full or partially flown itineraries online without travel agency assistance.

Air Filtering – allows customers to filter air search results by flight number, class of service, number of stops and sold out status, making it easier for customers to find the itinerary that best suits their needs and complies with company policy.

Expanded Languages – GetThere is now available in Dutch along with 10 other languages including English, French, German, Italian, Spanish, Portuguese, Japanese and Chinese.

Trip Sync – allows users to easily synchronize and share their travel itinerary with family, friends and colleagues via e-mail and postings on social networking sites such as Twitter and Facebook.

Auto Complete – makes searching for airports and hotels fast and easy by automatically pulling up a list of airport and hotel names based on the first three characters typed into the field.

Since introducing **WebConnect** in 2003, GetThere continues to incorporate new content, giving customers access to web-only fares within their managed travel program. Recently, GetThere improved the overall usability WebConnect, whether shopping by price or schedule, and added content from ThomsonFly, Tiger Airways, Air Asia, and Virgin Blue among other carriers. For several carriers, customers can also purchase the ancillary services they regularly look for including additional baggage allowances, speedy boarding and travel insurance.

About GetThere

[GetThere](http://www.getthere.com) is the world's leading online business travel and meetings solution, surpassing \$9 billion in annual bookings. GetThere's proven technology and unparalleled global service infrastructure helps corporations collectively save millions in air, hotel, car, and rail costs. GetThere provides a user-friendly online booking experience for travelers of more than 2,000 companies, including a majority of multi-national Fortune 200 firms that deploy online booking. GetThere works with all major global distribution systems (GDS). Companies using GetThere and the Sabre GDS together can maximize efficiency and cost savings even more effectively across the entire travel procurement process. More information is available at <http://www.getthere.com>.

Sabre Holdings connects people with the world's greatest travel possibilities by retailing travel products and providing distribution and technology solutions for the travel industry. More information is available at <http://www.sabre-holdings.com>.

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